



Blizzard



WELCOME TO BLIZZARD

A leading UK energy broker providing procurement, management and energy saving technologies to UK businesses. We reduce total costs for our customers by combining low energy prices with smart buying strategies and products guaranteed to reduce consumption at site. Our customers range in size from the smallest high street shop, to some of the largest energy users in the UK.

WHY BLIZZARD?



Since 2008 Blizzard has helped UK businesses save money by buying energy from the right supplier at the right time, providing tools to accurately track energy consumption and supplying energy-saving technologies to reduce energy consumption.

We currently buy and manage over £100m of annual gas and electricity expenditure on behalf of our clients which range from small single site businesses, to large energy consumers including international airports, NHS hospitals, manufacturers and multi-site operators in the hospitality and retail sectors.

Through continued contact with the energy markets and all major UK suppliers, Blizzard buys energy for our clients when market conditions are favourable to ensure the best prices. This activity is often performed months in advance of contract end dates and takes into consideration current and future market conditions, resulting in savings of up to 40% for our clients.

“Energy has become a significant cost for all UK businesses as wholesale energy markets continue to rise, and the cost of moving to renewable energy sources is borne by the consumer. Blizzard is helping our customers reduce and take more control over these costs”.

Martin Rawlings, Executive Chairman.



ENERGY MANAGEMENT SERVICES



Collection of Consumption Data

Blizzard can collect the consumption data from your set data collector/data aggregator. This data will then be uploaded into our energy management software once confirmed as accurate data.

Collection and Validation of Consumption Data

Blizzard can import and validate consumption data for Half Hourly meters and provide data exports on an ad-hoc or scheduled basis.

Provisional Invoice Creation

Blizzard can use the verified consumption data and incorporate into our energy management software. This data is then correlated with the contractually agreed tariff information that we also hold in our energy management system, and an accurate provisional invoice will be generated. This will portray a detailed account of the potential expenditure for any invoice period. Blizzard will explain any provisional/actual invoice discrepancies that exceed a 5% variance threshold.

Available Reporting Suite

Blizzard's energy management portal has an extensive reporting suite that can cater to all reporting requirements. The reports can be run on invoice or meter consumption data, and the reporting detail can be as extensive as determining consumption anomalies for any half-hourly period. All reports can be scheduled to run at your request.

Invoice Validation

Blizzard can also validate any gas, electricity and water invoices using our energy management system. Initially, we will check that the consumption aligns with the data used for invoiced purposes. Further, we will ensure that every applied charge has been invoiced accurately, with our energy management software meticulously comparing the invoice to the agreed contract rates.

Definitive Confirmation of Invoices Valid to Pay

Blizzard can send a detailed invoice report that confirms the definitive record of invoices that have passed our validation checks and are therefore valid to pay. The report will also identify any invoices that have been raised that do not align with the tariff information and therefore are invalid to pay.

Forefront Invoice Queries on Behalf of the Customer

For any invoices that are invalid to pay, Blizzard can forefront any invoice queries on behalf of the customer. This would typically involve ensuring a credit and rebill is raised as soon as possible to rectify the original invoice error.

Full Management Service

The management service package will include all of the services detailed above.





FAQS

Below are Frequently Asked Questions about business gas and electricity...

What is an LOA?

Before we can act on your behalf as an energy adviser, we request that a Letter of Authority (LOA) is signed so that we can gather the necessary information to provide you with an accurate quote.

The LOA does NOT allow us to sign a contract on your behalf, meaning that the ultimate decision to go ahead with any quotes offered is in your hands only.

With your signed LOA, we can gather the information required to present you with an accurate quote, this information usually consists of; electricity and/or gas consumption, rates and a contract end date.

Also your LOA allows us to end any current rates agreed ONLY after your current contract has ended. This is called a 'termination notice'; it is commonly misinterpreted as giving a third party permission to cut off your energy supply or change your rates during your contracted period, which is not the case.

The LOA must be on business letter headed paper and signed by someone within the business who has the authority to do so for it to be accepted by an energy supplier as valid.

We will do the hard work collecting your data, we analyse the market and present you with the best offer available. You make the final call, then sit back and enjoy the savings!

If you have any questions regarding the LOA please get in touch.

Why do you need to see a copy of my bill?

Your business energy bills, whether gas or electricity, have a unique meter number on them. This number is what we use to confirm your energy consumption, it tells us what type of meter you have installed and which supply area you are in. We review your bill and use this to provide you with a quote which is accurate and based on your actual usage.

Who is my contract with?

Your contract for your energy is between you and your new supplier. We're here to compare the whole market for you, saving you time, money and hassle, ensuring you get the best deal possible. We're also here to support you with any advice you may need.

What if I'm new to a business premises?

When you first move into new premises, the previous tenant's energy supplier will still be supplying the energy; therefore will be your default supplier. This default supplier will be charging you 'deemed rates', much higher than you should be paying!

As soon as you move into new premises, get in touch and we will arrange a contract with the energy supplier offering the best rates at the time for you, saving you from unnecessary high charges as soon as possible! Each day that you are not in a contract but using energy in the new premises, you will be charged on the increased rates! Call us now to reduce your bills on 0330 400 4111.





FAQS CONTINUED...

What is an objection?

Energy suppliers may object to your contract being transferred away from them to another supplier if you have an existing contract in place with them and the end date has not yet been reached, or if you have an outstanding debt on the account.

We work with you to resolve any potential objections as early on as possible, ensuring the smooth transition from one supplier to another.

If you have any questions regarding objections, please give us a call on 0330 400 4111.

Can I change my payment terms?

Our default payment terms are pre-arranged with the energy suppliers we work with. The usual methods are Monthly Variable Direct Debit (MVDD), Monthly Fixed Direct Debit (MFDD) or Quarterly Variable Direct Debit (QVDD), however if you feel that these aren't suitable for you, or you'd prefer a different method, please call the number specified on your first energy bill from your new supplier and let them know you'd like to amend your payment method, they will then discuss your options with you.

What are 'Deemed' or 'Out-Of-Contract' rates?

'Deemed' or 'Out of Contract' (OOC) rates usually apply in two circumstances; when you have moved into a new premises, or if you have failed to terminate a contract in due time.

These rates can be from 30-70% higher than you could be paying, therefore should be avoided at all costs.

Luckily there is only a 28 day notice period required to end these increased rates and switch to a new supplier on a contract which is suitable to you and your business.

We keep track of when the time comes for you to renew your contract, and will keep you informed along the way. We are constantly analysing the market so that we can send you a quote to arrange a new agreement on the best rates available, this will ensure avoidance of rolling onto OOC rates.



Call us on: 0330 400 4111 Email: contactus@blizzardutilities.com